

Privacy Policy

Last updated: 28 May 2026

This Privacy Policy explains how WayveUp collects, uses, stores, and protects your personal information.

1. Who We Are

WayveUp provides holistic wellness services including bioresonance, naturopathy, reflexology, and related wellness consultations.

Contact details:

WayveUp

Woodbury Close, Sonning Common, Reading, Oxfordshire RG4 9AW

Email: [Insert Email]

Telephone: 07446 883751

2. Information We Collect

We may collect:

- Name and contact details
 - Appointment and booking information
 - Wellness questionnaires and consultation notes
 - Lifestyle and wellness information voluntarily shared by you
 - Website usage information (cookies and analytics)
 - Payment information (processed securely through third parties where applicable)
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3. How We Use Your Information

We use your information to:

- Schedule and manage appointments
- Deliver holistic wellness services
- Respond to enquiries
- Improve our services and website experience
- Maintain client records where appropriate
- Meet legal and administrative obligations

4. Wellness Information

Information shared during consultations is used only to support your wellness experience.

WayveUp does not provide medical diagnosis, treatment, or medical advice.

5. Sharing Your Information

Your information will not be sold.

We may share information only:

- With service providers who support our business operations
 - When required by law
 - With your permission
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6. Data Storage & Security

We take reasonable steps to keep personal information secure and limit access to authorised persons only.

7. Your Rights

You may request to:

- Access your personal information
- Correct inaccurate information
- Request deletion where legally permitted
- Withdraw consent where applicable

Requests can be made using the contact details above.

8. Cookies

Our website may use cookies and analytics tools to improve functionality and understand website usage.

You may manage cookie preferences through your browser settings.

9. Changes to This Policy

This policy may be updated periodically. The latest version will always appear on our website.

Accessibility Statement

Last updated: 28 May 2026

At WayveUp, we are committed to making our website and services accessible and welcoming to everyone.

Our Commitment

We aim to provide an inclusive experience regardless of ability, technology, or access needs.

We work to:

- Use clear and readable language
- Maintain simple website navigation
- Support mobile and desktop accessibility
- Improve colour contrast and readability where possible
- Provide alternative ways to contact us if needed

Accessibility Support

If you experience difficulty accessing any information on our website or require support with bookings, forms, or communication, please contact us.

Telephone: 07446 883751

Email: [Insert Email]

We will do our best to provide information in an alternative format where reasonably possible.

Continuous Improvement

We are committed to improving accessibility over time and welcome feedback from clients.

